

## ***Defining Your Future -***

Having a vision that you can see and speak about will help to ensure that you and all in your organization are on the same page and heading in the same direction. It can become the center pole for your organization if things get hectic. When it seems as though everyone is doing something but nothing right is getting done, you can go back to your vision and analyze the gap between your vision and what's happening in your organization.

## ***Aligning Goals -***

Goal alignment is critical for success. It ensures that each person within your organization can see the direction for the future and know what they need to do to help your organization be successful and achieve the right results. Does your organization have goals? Do people know what they are?

## ***Satisfying Your Customers -***

According to business experts, competing on the basis of product differentiation is becoming increasingly futile. In today's world, success is determined more by excellent service than by product superiority.

Do you know what is most important to your customers?

Are you providing the excellent service that will keep your customers coming back and talking about your business to others?

## ***Hughes-Consulting can help you in these areas and more.***

We at Hughes-Consulting want to know your organization or company inside and out, to work with you as a partner, and to help you determine the steps your organization needs to take to achieve the measurable results you need. We can partner with you from an assessment of organizational need through the implementation of an improvement plan and beyond, if desired. Our business is all about -

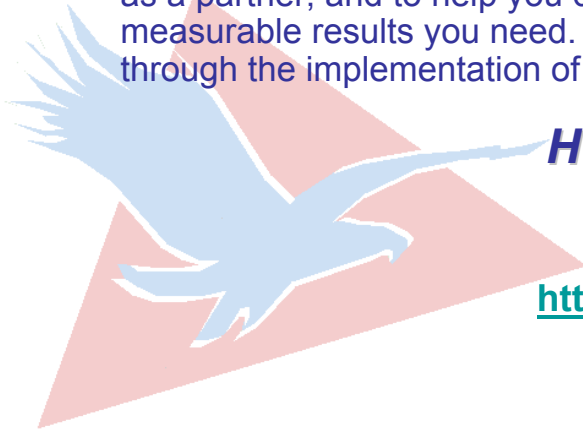
***Hughes-Consulting*** ***Partnering with You to Achieve Results***

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Sandra Hughes-Consulting, LLC





Sandy Hughes, principal consultant, has over 20 years Human Resources, Organization Development, and training experience with Fortune 500 companies. She has 15 years experience with Total Quality and Six Sigma and received certification as a Six Sigma Black Belt while at Honeywell. She is also a highly skilled facilitator and has done much work with organizationally and culturally diverse groups. She is certified as a trainer for AchieveGlobal, Stephen Covey, and Ken Blanchard programs. Sandy has a Bachelors Degree in Education and a Masters Degree in Human Resources Management.

Sandy has designed and facilitated workshops on Visioning, Strategic Planning, Accelerating Change, Communications, Leadership Skills, Team Facilitation, Total Quality, and Six Sigma.

In addition to Sandy, Hughes-Consulting teams with other consultants who also have a wide-range of experience with various types and sizes of organizations and companies in all stages of organizational maturity.

**Hughes-Consulting** offers strategic analysis processes and tools custom-designed to help you increase the effectiveness and success of your organization.

If you are a small to medium-sized business or organization that needs to achieve results, **Hughes-Consulting** may be the right partner for you.

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